**Annayah Prosser**

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**Education**

**2013-2017 University of Bath, BSc (Hons) Psychology (With Professional Placement)- 2:1**

***First Year Modules*:** Mind and Behaviour; Psychology Laboratory; Applying Psychology; Controversies in Psychology 1 &2; Introduction to International Development; Science, Technology and Society

***Second Year Modules*:** Research Methods, Quantitative Methods 2, Social Psychology, Cognitive Psychology, Research Project, Developmental Psychology, Personality & Individual Differences, Biological Psychology, Social Concepts of Humans, Monsters and Machines; Race and Racism

**Awards:** Departmental Academic Representative of the year; Academic Representative of the year; Santander Sponsored Internship; Gold Volunteer Recognition Award.

**2011-2013 New College, Swindon**

**A Levels:**Psychology (A\*), Sociology (A\*), English Literature (B), Human Biology (C)

Other Qualifications:Extended Project Qualification, titled: *“How and why do Post-Traumatic Stress Disorder and Post Traumatic Growth manifest within individuals exposed to a traumatic event?”*(A)

**2006-2011 Bradon Forest School, Swindon**

**GCSEs-6A\*/4A:**EnglishLanguage (A\*); English Literature (A); Maths (A); Core Science (A); Additional Science (A\*); History (A\*); Business Communication Systems (A\*); French (A); Media Studies (A\*); Drama (A\*)

**Administration Experience September 2015- July 2016: Lab Manager, Crockett Lab, University of Oxford** I will be managing all laboratory activities and expenses. I will coordinate the running of experiments, as well as provide general admin support and organise laboratory events. I will also assist with the development of journal articles and literature reviews. I will also coordinate outgoing communications with participants and other academics, and will update the website.

**June 2015- August 2015: Residential Mentor, NCS The Challenge** In this role I oversaw logistical aspects of the NCS The Challenge summer programme, and lived residentially on site for seven weeks in south east London and Guildford. Dealing with a new staff team and group of young people each week, I oversaw key management and security, maintenance issue documentation and reporting, food ordering and general pastoral care for seven groups of 48-60 young people between the ages of 16-17.

**September 2014- December 2014: Social Media, Marketing and PR Assistant, myEnvolve** I was employed under a Santander sponsored internship, for an online company looking to maximise community engagement in local council and national government consultations and projects through web surveys and polls. I oversaw publicity of the web app, and ensured that such consultations and projects were advertised in creative and innovative ways, to ensure maximised user registrations.  I was also involved in survey evaluation, and made recommendations to businesses looking to conduct surveys on project description, marketing and questionnaire design.

**November 2013-June 2015: Chair and Founder of the Bath University Literature Society**

In this role I made executive decisions regarding society activities and administration, I directed a team of six other committee members, and organised social media advertisement and member recruitment activities. I also liaised with local companies and bookstores to secure discounts and event opportunities for members. I gained a ‘Gold Volunteer Recognition Award’ for my work in this role.

**April 2014- June 2015: Social Secretary/Producer/Director, Bath University Student Theatre**  I organised trips and social activities for a society of over seventy members. I completed risk assessments and event planners and liaised with the Students’ Union to ensure that all activities were safe and in accordance with university policy. I organised eleven events throughout the year, including an end of year ball, theatre trips, and a Christmas meal. As producer I coordinated marketing and prop organisation for four performances. I ensured partnerships with charities, and rose over £200 for the Katie Piper Foundation. As director I coordinated performance and rehearsals for Tom Stoppard’s ‘Arcadia’, and managed a cast and crew of over twenty people over a three month period.

**Customer Service and Retail Experience October 2013- Present: Senior Outreach and Admissions Ambassador, University of Bath** In this role I have represented the university on open days, international school visits, UCAS fairs, and summer schools. I worked with prospective students of many demographics, including primary school open days, an autism spectrum summer school and a mature student summer school. As a senior ambassador I have delivered student life presentations to large groups at partner schools and larger UCAS fairs. I also train incoming ambassadors and assist with admin tasks using Microsoft excel and database.

**July 2014- August 2014: Front of House, Pleasance Theatre Trust, Edinburgh Fringe Festival**

As a member of the Front of House team I worked every day of the internationally-acclaimed festival, and helped to coordinate queues and patron service in over twenty different venues. My duties involved answering questions about the venues; ensuring that customers remained positive and informed when venue issues arose; and coordinating an evacuation of our largest venue (holding up to 750 people) on my very first day of work.

**Total of Thirty Three Months between November 2011- June 2015: Sales Advisor (Marks and Spencer’s Food, Nike Retail, Mark’s and Spencer’s Outlet, DW Sports and Fitness, Lush Retail Ltd)**

I have worked in a number of retail positions across food, sport, cosmetics and clothing businesses. I have gained specialist knowledge as to product specifications, ingredients and recommended routines and use. I worked during three Christmas periods, and worked well in a team under pressure to ensure company targets and high customer service standards were reached and maintained throughout the year.

**Referees**

Dr Andrew Ross

Outreach Officer

Widening Participation Office

University of Bath

Email: a.j.ross@bath.ac.uk

Michael Efthymiou Assistant Programme Manager The Challenge Email: Michael.efthymiou@the-challenge.org